

SPECIAL INFORMATION CORONA VIRUS

SECURITY PRECAUTIONS CORONA VIRUS

- Wash your hands several times a day.
- Sneeze and cough into your elbow.
- Use a tissue just for one time and then throw it away.
- Salute without shaking hands or kissing.
- If you live in a shelter and share a room, wash your room regularly, avoid letting people in who are not sleeping in it
- If symptoms of fever, cough, respiratory discomfort, **CALL 15.**
- For any other health problem or for pregnant women, contact a doctor (in case of EMERGENCY, in the absence of AME or CMU, there is no charge).
- **Avoid all anti-inflammatory drugs** (Advil, nurofen, ketoprofen, profenid, etc.) as this could cause the disease to progress to a serious form !!!

EMERGENCY PHONE NUMBERS & INFO

- for asylum seekers:
 - Manba **+337 51 05 63 45**
 - Cimade: **+334 91 90 49 70** Monday, Tuesday, Thursday 9h30-12h 14h-17h
 - for evacuation, danger and dislocation: **+336 32 87 15 85**
 - for emergency hotel accommodations: call **115** at 8:00 am.
 - SOS Women 13 Violence against women: **+334 91 24 61 50** Monday to Friday from 10am to 4pm
- For women victims of violence: **3919** Monday-Friday 9am-10pm / Saturday-Sunday 9am-6pm

OFII-PLATFORM / OFPRA / CNDA / PREFECTURE

- OFII: Direct reception closed; e-mail and telephone available
- Platform (PADA): Direct reception closed (NO life story assistance !!) but open for some services: opening of adresse, sending of files and legal aid.
 - Letters are received by the PADA, which informs of the receipt of a letter by SMS.
- OFPRA: summons, interview and hearing suspended (until 15/04 for the moment), but you still have to register your asylum application (OFPRA file).
 - People who received their OFPRA file after 01/03 can send it back until 15/04.
- CNDA: all appointments like summons, interview and hearing suspended (until 15/04 for the moment). The appeal must still be sent within the deadline (15 days for the lawyer and 30 days for the appeal).
- Prefecture: Closed, but receipts, residence permits, asylum application certificates are extended for 3 months to expire from 15/03.

LAWYER'S OFFICES

- Every day: Flora Gilbert: +337 86 63 35 08 (all situations)
- Monday, Tuesday, Thursday and Friday: Clémence Dion: +336 84 24 65 52 (all situations)
- Monday afternoon, Tuesday and Wednesday: Louise Dumas: +336 63 32 39 61 (CNDA files only).

FOOD DISTRIBUTION

- SECOURS POPULAIRE DE LA BLANCARDE: 1 food parcel per family, Monday to Thursday 9am-11am, 37 traverse de trévaresse 13012 no conditions +334 91 36 56 36 / +339 61 32 21 40
- ARMÉE DU SALUT: distribution of lunch baskets 190 rue Félix Pyat 13003
- MISSIONNAIRES DE LA CHARITÉ: distribution of lunch baskets, 11 Alphée street cartier 13003
- LE SOURIRE DES ANGES : bread distribution in the Monoprix Prado car parking, every day at 8pm.
- La croix rouge: food distribution 13h30-16h30, 17 A rue saint Antoine 13002 without conditions BUT participation of 5€.
- VISA 13: every Wednesday, at 12:15 pm free parcel / small prices BUT under the condition of a letter from a social worker, 93 Bd Barry 13013 (metro Malpassé)

MARAUDING AND FIXED POINTS MEALS AT MARSEILLE

- TRUCK EMMAUS breakfast 7:30 am Square Stalingrad / Reforme
- MTP distribution of hot soup: every Friday from 18h30 to 20h30, 29 rue des 3 mages 13001
- RESTO DU COEUR from 7pm Montredon/Corniche/Prado/Castellane /Parc du 26e/Timone
- SECOURS CATHOLIQUE from 7pm Castellane/Prado/Timone
- La croix rouge (red cross) 7:00 p.m. Friday North/ Saturday Centre/Tuesday and Thursday South
- FRIDAY 13: Distribution of parcels and bottled water Daytime marauding in the city centre 7d/7 14h/17h
- SADAKA every day 8 pm : vieux port (Old port) and Belsunce
- MARAUDES every night Réformés/Canebière/Halle Puget/St-Charles/Belsunce/Plaine/Cours Julien/Castellane

WATER POINTS

- EMMAÜS Shop square Stalingrad reformed: 1 water point for homeless people
- Fountain on the Bd de la canebière, in front of the tourist office at number 11
- ABBAYE SAINT VICTOR 13007 : town hall has installed drinking water fountain Abbaye sainte Victor
- Metro Vieux Port exit République, 13001
- Cours Belsunce side of the stock exchange center in front of the South Provence laboratory.

HEALTH

- COMEDE (association for sick foreigners): 9am-12pm: **+331 45 21 63 12** (legal) / 2pm-5pm: **+331 45 21 38 93** (medical)
 - OSIRIS care centre (psychological support): +336 78 37 66 00
 - IMAJE SANTE (health, young people from 12 to 25 years old) every day from 1 to 5 pm: **+334 91 13 71 87**
 - Médecins du monde: **+336 98 61 72 93** or **+334 95 04 56 03** and direct reception from Monday to Friday from 9am.
 - PASS APHM difficulty of access to care, social follow-up, medical consultations, interviews and nursing care, delivery of treatments.
 - Reception on urgent medical grounds, after contact with the medical line: **+334 91 38 99 66**
 - OTHER WATCHES: for people in prostitution and trans people.
 - Every day from 10am to 6pm **+336 61 53 03 44**
 - Addiction problems
 - JAM : (public 13/25 years old) **+334 91 91 00 65**
 - CSAPA DANIELLE CASANOVA: 357 Bd National 13003, **+334 95 04 35 25**. Monday 9h-12h, 14h-17h Tuesday 9h-12h, 14h-18h Wednesday and Friday 9h-12h Thursday 9h-12h, 17h-19h.
 - Public APHM PASS: all Psychiatric Care
 - PSY PASS: medical and social permanence. By appointment: **+334 91 96 97 17, +336 27 45 28 86**.
 - Telephone permanence Timone (and Conception) Adult : **+334 91 38 78 79** / Dental **+334 91 38 81 23** / Maternity: **+334 91 38 81 23** / Pediatrics: **+334 91 38 46 09**
 - North hotline: Maternity **+334 91 96 49 58**, Adult **+334 91 96 49 97**
 - Children's Emergency **+334 91 96 44 54**
 - Centre Médico-Psychologique Belle de Mai: (Centre Hospitalier Edouard Toulouse): Patients with psychic/psychiatric disorders. Telephone reception **+334 91 50 20 37**
 - Osiris Care Centre: (Therapeutic support for victims of torture and political repression) 9am to 4pm Monday to Friday on **+336 78 37 66 00**.
 - COGITOZ psychological hotline **+338 05 822 810** (free number)
 - FAMILY PLANNING 13 **+338 00 08 11 11** Monday to Saturday 9.20 am
- QX1.org " WELCOME MAP "
- Map and information for migrants in Marseille, in several languages <http://qx1.org/>
- Free application for Android smartphone to download from Play Store (use tag "Open during COVID-19" for updated info)

MORE INFORMATION: MANBA HOTLINE +337 51 05 63 45 EVERY DAY FRENCH AND ENGLISH SPOKEN